

BizApp360.com (Pty) Ltd

SLA and Support Policy

Version 1.0 | Effective Date: 15 May 2026

BizApp360.com provides technical support during standard business hours.

Version 1.0 supplied in the BizApp360 legal document pack. Review by a qualified attorney is still recommended before production launch.

Company details

BizApp360.com (Pty) Ltd. Registration Number: 2022/25625/04. VAT Number: 91256325854.
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Support hours

BizApp360.com provides technical support during standard business hours.

Availability target

Target service availability is 99.5% uptime, excluding scheduled maintenance.

Support priorities

Support priorities include critical issues, high priority operational issues, and standard support requests.

Support channels

Support channels include email, ticketing system, and remote assistance where applicable.

Maintenance

Scheduled maintenance windows may occur periodically.

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